



NETHERLANDS FEDERATION OF UMCS  
CONSORTIUM QUALITY OF CARE

# TOPAAS UNIVERSITY MEDICAL CENTRES COLLABORATING ON IMPROVING PATIENT OUTCOMES

2017-2020



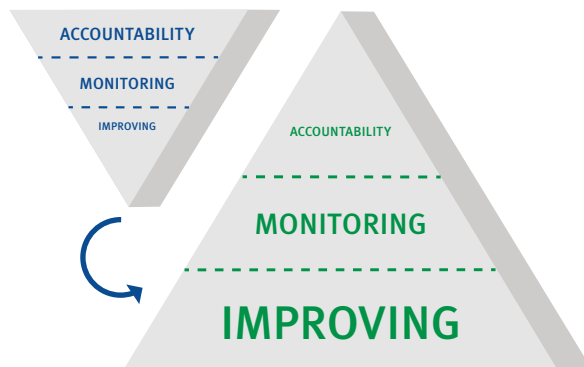
## AMBITION

To improve patient outcomes and -experience in the university medical centres and regions

With patient and family as partners and through interprofessional collaboration

Related to diagnosis, treatment, follow up and prevention

## REVERSING THE TRIANGLE



### FOCUS POINT

## PATIENT & FAMILY CENTERED CARE

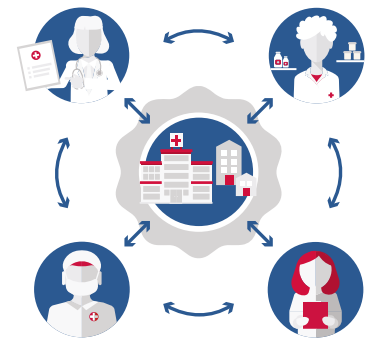


## FOCUS ON

- Patients and families as partners in care
- Defining goals with patients
- Shared decision making
- Personalized care plan
- From professional silos to interprofessional collaboration
- Redesign of care pathways based on outcome
- Coordination of care across boundaries

### FOCUS POINT

## INTERPROFESSIONAL COLLABORATION





### PROGRAMMA

## QUALITY IMPROVEMENT

-  Improving patient outcomes
-  Quality improvement collaboratives

### PROGRAMMA

## MONITORING & ACCOUNTABILITY

-  Boards fostering quality improvement
-  Patient oriented hospital governance

### PROGRAMMA

## EDUCATION ON QUALITY

-  Enhancing clinical leadership
-  Promoting systematic quality improvement